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|  |  |
| --- | --- |
| ID number | RE-001 |
| Name | **Registration - Same Email as Password during registration results in display message error** |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Displayed error message is invalid and a different message should be displayed |
| Screenshot/Video | RE09 - Same Email as Password Error |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Low |

**Description**

During the registration process when the user inputs the same value for Email and Password, invalid Error mesage is displayed.

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Yellow Sign Up button in the top right corner

3. Enter Email: [tester123@gmail.com](mailto:tester123@gmail.com), Click Continue

4. Enter Username: tester123, Click Continue

5. Enter Password: [tester123@gmail.com](mailto:tester123@gmail.com)

**Expected result**

„Select a password different than your Email“/“You can not have the same Email and password“ message is displayed.

**Actual result**

„Sign\_up\_variation\_2.steps\_password\_email\_identical“ message is displayed.

**Notes**

Video and screenshot is provided. Message appears on <https://www.bitstarz58.com/> as well as https://secret-tester.bitstarz.com/

|  |  |
| --- | --- |
| ID number | RE-002 |
| Name | Registration – Privacy Policy link resets the registration process |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | User opening the Privacy Policy link on the bottom of the page redirects user to a different page. |
| Screenshot | RE10 – Privacy Policy link resets |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Low |

**Description**

User opening the Privacy Policy link on the bottom of the page redirects user to a different page, closing the registration process. After going back, user has to begin the registration process again.

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Yellow Sign Up button in the top right corner

3. Enter Email: uros.letic02[@gmail.com](mailto:tester123@gmail.com), Click Continue

4. Enter Username: 123456, Click Continue

5. Enter Password: [1](mailto:tester123@gmail.com)2345678, Click Continue

6. Select EUR

7. Click on Privacy Policy, scroll to the bottom, click on „Here“ link

**Expected result**

User is displayed the website of the privacy policy, in a new tab, registration remains active with only 1 step remaining to completion.

**Actual result**

User is displayed the website of the privacy policy in the same tab, redirecting the user from the registration, once user goes back, they have to start the registration from the beginning.

**Notes**

Video provided.

|  |  |
| --- | --- |
| ID number | RE-003 |
| Name | Registration – No user notification/error available during disconnect while form is active |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | User does not receive any information about disconnect/connection break |
| Screenshot | RE11 – User does not receive any info regarding disconnect |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Low |
| Priority | Low |

**Description**

During the registration process if a user disconnects, there are no error messages or any form of notification displayed.

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Yellow Sign Up button in the top right corner

3. Enter Email: uros.letic02[@gmail.com](mailto:tester123@gmail.com), Click Continue

4. Enter Username: 123456, Click Continue

5. Enter Password: [1](mailto:tester123@gmail.com)2345678,

6. Inspect, Network, Set to Offline,

7. Click Continue repeatedly

**Expected result**

User is notified of the disconnect via error message/notification message or a popup.

**Actual result**

User does not receive any error message/notification message or a popup.

**Notes**

Video provided.

|  |  |
| --- | --- |
| ID number | RE-004 |
| Name | Registration – Improper comma spacing on Privacy Policy form |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Improper comma placement |
| Screenshot | RE12 – Improper Spacing |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Low |
| Priority | Low |

**Description**

Improper comma spacing placement

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Yellow Sign Up button in the top right corner

3. Enter Email: uros.letic02[@gmail.com](mailto:tester123@gmail.com), Click Continue

4. Enter Username: 123456, Click Continue

5. Enter Password: [1](mailto:tester123@gmail.com)2345678, Click Continue

6. Select EUR

7. Observe

**Expected result**

Text and the spelling of the Confirm Terms & Conditions form is displayed properly.

**Actual result**

Text and the spelling of the Confirm Terms & Conditions form is displayed incorrectly, space before comma visible.

**Notes**

Source: https://www.englishclub.com/writing/punctuation-comma.php

|  |  |
| --- | --- |
| ID number | LO-001 |
| Name | Login – Mail is not visible in the resend confirmation mail popup |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Resend Confirmation Mail |
| Screenshot | LO001 – Resend Activation Email Image, LO001 – Mail is not visible in the resend confirmation mail |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Low |

**Description**

Resend Confirmation Mail Popup/Notification shown after „Didn‘t Receive confirmation instructions“ (within Login form) is clicked, Email field is missing

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Log in button in the top right corner

3. Click on Forgot password?

4. Click on Didn‘t receive confirmation instructions?

5. Type in uros.letic00@gmail.com

6. Observe

**Expected result**

Popup window is displaying all required info with the email variable inserted.

**Actual result**

Popup window is displaying all required info with the email variable missing, empty space displayed instead.

**Notes**

Video attached.

|  |  |
| --- | --- |
| ID number | LO-002 |
| Name | Login – Invalid captcha during resend confirmation mail process |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Invalid captcha is displayed after several attempts to resend confirmation Email |
| Screenshot | LO002 - Invalid captcha during resend confirmation mail process |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Low |
| Priority | Low |
| Occurrence | Inconsistent |

**Description**

User is unable to complete email resend form due to invalid captcha message

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Log in button in the top right corner

3. Click on Forgot password?

4. Click on Didn‘t receive confirmation instructions?

5. Type in [uros.letic00@gmail.com](mailto:uros.letic00@gmail.com), click Resend

6. Repeat Step 1-5 Several times

7. Type in [uros.let@proton.me](mailto:uros.let@proton.me), click resend

**Expected result**

User receives the confirmation instructions have been sent.

**Actual result**

Invalid Captcha error message appears.

**Notes**

Video attached, Severity and Priority set to low as captcha needs to exist to prevent spam and scripting.

|  |  |
| --- | --- |
| ID number | LO-003 |
| Name | Login – Redirection to wrong domain from forgot Password reset |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Redirection to wrong domain from forgot Password reset |
| Screenshot | LO03 - Incorrect website password reset |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Medium |

**Description**

On user password reset within login form, Delivered Email link redirects to production website instead of testing website. Password form does not have show password icon

**Preconditions:**

Have access to an email with a Bitstarz account

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Log in button in the top right corner

3. Click on Forgot password?

4. Type in Bitstarz account Email address, click Resend

5. Open „Let‘s reset your password“ Email, click on Change your password button

6. Check redirected URL

**Expected result**

User is redirected to <https://secret-tester.bitstarz.com/> with a form for password change, show password icons showing.

**Actual result**

User is redirected to https://www.bitstarz58.com/ with a form for password change, show password icons are not visible.

**Notes**

|  |  |
| --- | --- |
| ID number | HP-001 |
| Name | Homepage – Duplicate Support button displayed |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Testing platform has duplicate support buttons displayed |
| Screenshot | HP001 – Duplicate Support button displayed |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Low |

**Description**

Duplicate support button is displayed on the homepage. Bistarz58.com has only a single support button displayed.

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Observe

**Expected result**

Only one chat/support button exists on the bottom right side of the website

**Actual result**

Two chat/support buttons are displayed on the bottom right/side of the website, overlapping each other, both functional.

**Notes**

Video attached.

|  |  |
| --- | --- |
| ID number | HP-002 |
| Name | Homepage – Top/Best, Offered Deposit Methods |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Different wording, different payment methods available |
| Screenshot | HP002 - Top Games, Best Games, Payment methods 1 And  HP002 - Top Games, Best Games, Payment methods 2 |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Low |
| Priority | Low |

**Description**

bitstarz58.com has „Top Games“ under games as well as on the Search bar, As Payment methods it offers Two types of Visa, MiFinity, bitcoin

<https://secret-tester.bitstarz.com/> has „Best Games“ under games as well as on the search bar. As Payment methods it offers Visa, PaySafeCard, MuchBetter and bitcoin

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Observe Payment methods, first row game title

3. Click search bar, Observe second row title

**Expected result**

<https://secret-tester.bitstarz.com/> has „Top Games“ under games as well as on the Search bar, As Payment methods it offers Two types of Visa, MiFinity, bitcoin

**Actual result**

<https://secret-tester.bitstarz.com/> has „Best Games“ under games as well as on the search bar. As Payment methods it offers Visa, PaySafeCard, MuchBetter and bitcoin

**Notes**

Images attached

|  |  |
| --- | --- |
| ID number | MP-001 |
| Name | My Profile – Notification updates do not disappear |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Notification updates do not disappear after a period of time |
| Screenshot | MP001 - Profile Update notifications do not disappear |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Medium |

**Description**

After making an update on the My Profile tab, even several, notifications do not disappear

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Log in button in the top right corner

3. Type Email: uros.letic00@gmail.com

password: 12345678

4. Go to my profile on the top right side, then my profile on the side menu if not selected

5. Change nickname to „1234“ click Save changes

6. Repeat step:5 3 times, observe

**Expected result**

Notifications disappear after an acceptable period of time (15-30 seconds), or at least after mouse hover action over them.

**Actual result**

Notifications remain until they are manually turned off, not even hovering over them turns them off.

**Notes**

Video attached.

|  |  |
| --- | --- |
| ID number | MP-002 |
| Name | My Profile – Nickname change using too many characters breaks element |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Nickname change distorts the element, is not fully visible, hides items |
| Screenshot | MP002 - Nickname Change using too many characters breaks element |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | High |
| Priority | High |

**Description**

On user nickname change to a nickname with 50 characters and no spaces, My Profile page side widget becomes extended, Nickname exceeds text field limits, Entire Nickname is not visible, piggy\_bank\_progress\_bar is different in size compared to free spins bar, inactive badge disappears

Level up Adventure Promotion also displays distorted elements due to this

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Log in button in the top right corner

3. Type Email: [uros.letic00@gmail.com](mailto:uros.letic00@gmail.com)

password: 12345678

4. Go to my profile on the top right side, then my profile on the side menu if not selected

5. Change nickname to „aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaCC“ click Save changes

6. Observe

**Expected result**

Nickname is updated, dark navigation element on the left side is not distorted in any way as well as the elements within. All elements remain visible, nickname is displayed and visible. All promotions remain unchanged.

**Actual result**

Nickname is updated, dark navigation element on the left side is stretched out, piggy\_bank\_progress\_bar is now shorter than 10 Free Spins bar, Inactive Badge is now missing, Entirety of the username is not vissible as it goes beyond the dark left element (Noticeable when putting different characters at the end of the nickname) Level up adventure promotion has elements protruding from their boxes

**Notes**

Video attached, issue present on bitstarz58.com as well.

|  |  |
| --- | --- |
| ID number | MP-003 |
| Name | My Profile - Unable to manipulate data when entire nickname is selected with double click |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Unable to manipulate data when entire nickname is selected with double click, right click not working correctly |
| Screenshot | MP003 - User unable to edit nickname with right click or backspace when multiple characters selected |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Low |

**Description**

Unable to manipulate data when entire nickname is selected with double click – deletion not possible of multiple characters at once, right click not working correctly, paste into the field is impossible

**Steps to reproduce**

1. Setup German VPN, Go to: https://secret-tester.bitstarz.com/

2. Click on the Log in button in the top right corner

3. Type Email: [uros.letic00@gmail.com](mailto:uros.letic00@gmail.com)

password: 12345678

4. Go to my profile on the top right side, then my profile on the side menu if not selected

5. Attempt to select entire nickname and delete it

6. Copy „12345“, Paste it into the nickname

**Expected result**

User is able to delete the nickname with a single backspace when it‘s selected. User is able to paste text into the nickname field.

**Actual result**

User is not able to delete the nickname with a single backspace when it‘s selected. User is not able to paste text into the nickname field.

**Notes: Video attached**

|  |  |
| --- | --- |
| ID number | MP-004 |
| Name | My Profile – Payload data contains unnecessary variables |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Payload data contains unnecessary variables |
| Screenshot | MP004 - Payload Request contains unnecessary variables |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Low |
| Priority | Low |

**Description**

„player“ Payload data contains a duplicate variable of „Mobile\_phone“ named „phone“

**Steps to reproduce**

Set the VPN to a German server, Go to: https://secret-tester.bitstarz.com/

Login with email: [uros.letic00@gmail.com](mailto:uros.letic00@gmail.com) password: 12345678

1. Hover over profile button

2. Click My profile

3. Click on the My Profile tab if not already selected

4. Change the nickname to „name“

5. Open Inspect Element, Switch to Network, Fetch/XHR, clear previous

6. Click Save Changes green button on the bottom of the form

7. Observe the PATCH request Payload Data named „player“

**Expected result**

Text wtihin „player“ Payload data should contain following :

{ "email": "uros.letic00@gmail.com", "date\_of\_birth": "1900-01-07T23:00:00.000Z", "city": "Brandenburg", "postal\_code": "F", "country": "DE", "state": "", "first\_name": "l", "last\_name": "t-", "address": "", "gender": "m", "mobile\_phone": "+4956\*\*\*\*55", "phone\_verified": "unverified", "nickname": "gggggggggggg" }

**Actual result**

Text wtihin „player“ Payload data contains following:

{ "email": "uros.letic00@gmail.com", "date\_of\_birth": "1900-01-07T23:00:00.000Z", "city": "Brandenburg", "postal\_code": "F", "country": "DE", "state": "", "first\_name": "l", "last\_name": "t-", "address": "", "gender": "m", "phone": "+4956\*\*\*\*55", "mobile\_phone": "+4956\*\*\*\*55", "phone\_verified": "unverified", "nickname": "gggggggggggg" }

Phone variable is a duplicate of mobile phone.

**Notes**

Image provided

|  |  |
| --- | --- |
| ID number | MP-005 |
| Name | My Profile - Unable to remove Mobile Phone number |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | User is unable to remove mobile phone number after input |
| Screenshot | MP005 - Unable to remove Mobile Phone Number |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | High |
| Priority | High |

**Description**

User is unable to remove mobile phone after input.

New account without phone number is set for test.

**Steps to reproduce**

Set the VPN to a German server, Go to: https://secret-tester.bitstarz.com/

Login with the new account without phone number saved.

1. Hover over profile button

2. Click My profile

3. Click on the My Profile tab if not already selected

4. Change the phone number to (+49) 10285804

5. Click Save Changes

6. Remove phone Number

7. Close my profile, reopen, Remove phone number

**Expected result**

User is able to remove mobile phone after input, to change it, or to fix an incorrect input

**Actual result**

User is not able to remove mobile phone after input, to change it, or to fix an incorrect input

**Notes**

Video attached

|  |  |
| --- | --- |
| ID number | MP-006 |
| Name | My Profile - Input fields named incorrectly |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Mobile Phone and State |
| Screenshot | MP006 - Input fields named incorrectly 1,  MP006 - Input fields named incorrectly 2 |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Medium |

**Description**

at bistarz58.com:

Phone is listed as Phone,

City is listed as City,

at <https://secret-tester.bitstarz.com/>:

Phone is listed as Mobile phone,

City is listed as state

**Steps to reproduce**

Set the VPN to a German server, Go to: https://secret-tester.bitstarz.com/

Login with email: [uros.letic00@gmail.com](mailto:uros.letic00@gmail.com) password: 12345678

1. Hover over profile button

2. Click My profile

3. Click on the My Profile tab if not already selected

4. Observe Phone/Mobile Phone and City/State input fields

**Expected result**

<https://secret-tester.bitstarz.com/> matches production mirror: bitstarz58.com

Phone field on testing platform is named phone

City field on testing platform is named city

**Actual result**

<https://secret-tester.bitstarz.com/> does not match production mirror: bitstarz58.com

Phone field on testing platform is named mobile phone

City field on testing platform is named State

**Notes**

Images provided

|  |  |
| --- | --- |
| ID number | MP-007 |
| Name | My Profile – Incorrect input allowed in fields |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | User is allowed to input incorect format in input fields |
| Screenshot | MP007 - Incorrect input allowed in fields |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Medium |

**Description**

User is able to input letters into Mobile Phone (They are trimmed when saved), User is able to input letters into Postal Code.

**Steps to reproduce**

Set the VPN to a German server, Go to: https://secret-tester.bitstarz.com/

Login with email: [uros.letic00@gmail.com](mailto:uros.letic00@gmail.com) password: 12345678

1. Hover over profile button

2. Click My profile

3. Click on the My Profile tab if not already selected

4. Input „QWF1250851“ in Mobile Phone

5. Input „QWERTY“ in Postal Code

6. Save Changes

**Expected result**

User is able to type incorrect format characters in Mobile Phone and Postal Code fields, including letters.

**Actual result**

User is not able to type incorrect format characters in Mobile Phone and Postal Code fields, including letters.

**Notes**

While Mobile Phone‘s letters get trimmed and only numbers are saved/displayed, it is possible that user accidentally enters letter and does not notice, leaving incorrect shorter phone number.

Video attached.

|  |  |
| --- | --- |
| ID number | MP-008 |
| Name | My Profile – Slower connection causes missing element in my profile sidebar, My Profile Page randomly shuts down |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Using a slower internet speed does not render all elements at first |
| Screenshot | MP008 - Slower connection causes missing element in my profile sidebar 1,  MP008 - Slower connection causes missing element in my profile sidebar 2 |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Medium |

**Description**

Setting a slower connection for the user displays My Profile component without all elements rendered. My profile element randomly shuts down.

**Steps to reproduce**

1. Set the VPN to a German server, Go to: https://secret-tester.bitstarz.com/

2. Go to network, no throttling, slow 3G

3. Login with email: [uros.letic00@gmail.com](mailto:uros.letic00@gmail.com) password: 12345678

4. Hover over profile button

5. Click My profile

6. Observe the top left side for the piggy\_bank bar

**Expected result**

All elements and text is rendered properly as the My Profile component loads.

**Actual result**

piggy\_bank is not loaded simultaneously with the other elements. Sometimes My Profile component crashed and has to be open again.

**Notes**

Present on bitstarz58.com as well as secret-tester.bitstarz.com

Image,video attached

|  |  |
| --- | --- |
| ID number | MP-009 |
| Name | My Profile – Missing Notification/Edit function |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | User is not notified that he is not able to change input fields after first change. |
| Screenshot | MP009 - Missing NotificationEdit function |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Medium |

**Description**

During user input on the My Profile Input fields, user does not receive any notification or a warning that he will not be able to change any data afterwards.

**Steps to reproduce**

1. Set the VPN to a German server, Go to: <https://secret-tester.bitstarz.com/>

2. Login with an account that has not updated profile info:

email: uros.let10@proton.me

password: 12345678,

3. Hover over profile button

4. Click My profile

5. Change First Name, Last Name, Date of Birth, Mobile Phone, City(State), Postal Code, Address, Gender, Country. Click Save Changes

6. Change First name

**Expected result**

User is warned that the first input into the fields is final and no changes can be made.

OR

User is allowed to change input data multiple times

**Actual result**

User does not receive warning during data input or Save Changes button click. User is not allowed to change data in My Profile afterwards.

**Notes**

Video attached

|  |  |
| --- | --- |
| ID number | MP-010 |
| Name | My Profile – User unable to change nickname iPad/iOS |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | User is unable to change nickname |
| Screenshot |  |
| Platform | iPad |
| Operating System | iOS16 |
| Browser | Safari |
| Severity | Medium |
| Priority | Medium |

**Description**

User unable to change nickname on iOS

**Steps to reproduce**

1. Set the VPN to a German server, Go to: <https://secret-tester.bitstarz.com/>

2. on an iOS device, Login with account:

email: [uros.let10@proton.me](mailto:uros.let10@proton.me)

password: 12345678,

3. Hover over profile button

4. Click My profile

5. Navigate to nickname

6. Change nickname to „name“

7. Click Save Changes

**Expected result**

User is able to input new nickname and save changes

**Actual result**

User is unable to input new nickname and save changes

**Notes**

|  |  |
| --- | --- |
| ID number | DA-001 |
| Name | Dashboard – Color Accents/Wording Errors |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Progress Bar, Deposit button colors, Top/Best games mismatch |
| Screenshot | DA001 - Colors AccentsWording Errors bitstarz58.com,  DA001 - Colors AccentsWording Errors |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Low |
| Priority | Medium |

**Description**

Getting Started progress bar, Balance‘s Deposit, Best Games written incorrectly

**Steps to reproduce**

1. Set the VPN to a German server, Go to: <https://secret-tester.bitstarz.com/>

2. Login with account:

email: [uros.let10@proton.me](mailto:uros.let10@proton.me)

password: 12345678,

3. Hover over profile button

4. Click My profile

5. Click Dashboard

6. Observe Getting Started progress bar, Deposit button color, „Best Games“ Tab title

**Expected result**

Getting Started Progress bar is green (as is on original bitstarz58.com)

Deposit button is green (as is on original bitstarz58.com)

Top Games is the title of the tab listing Top Games (as is on original bistarz58.com)

**Actual result**

Getting Started Progress bar is blue (different than original bitstarz58.com)

Deposit button is blue (different than original bitstarz58.com)

Top Games is the title of the tab listing Top Games (different than original bistarz58.com)

**Notes**

Images attached

|  |  |
| --- | --- |
| ID number | DA-002 |
| Name | Dashboard – Secure Your Account Tab missing |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Secure Your account tab within dashboard is missing |
| Screenshot | DA001 - Colors AccentsWording Errors bitstarz58.com,  DA001 - Colors AccentsWording Errors |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Medium |

**Description**

Secure Your account tab within dashboard is missing

**Steps to reproduce**

1. Set the VPN to a German server, Go to: <https://secret-tester.bitstarz.com/>

2. Login with account:

email: [uros.let10@proton.me](mailto:uros.let10@proton.me)

password: 12345678,

3. Hover over profile button

4. Click My profile

5. Click Dashboard

6. Check for Secure your account tab

**Expected result**

Secure your account tab is present and available for the user

**Actual result**

Secure your account tab is not visible/displayed.

**Notes**

Images attached.

|  |  |
| --- | --- |
| ID number | DA-003 |
| Name | Dashboard - My Promotions – Broken Promo links |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Jackpotz Mania‘s More Info button within My Promotions is active but does not have an action, View All button redirects to incorrect page |
| Screenshot | DA003 - Broken Promo Links |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Medium |
| Priority | Medium |

**Description**

Jackpotz Mania‘s More Info button within My Promotions is active but does not have an action, View All button redirects to incorrect page

**Steps to reproduce**

1. Set the VPN to a German server, Go to: <https://secret-tester.bitstarz.com/>

2. Login with account:

email: [uros.let10@proton.me](mailto:uros.let10@proton.me)

password: 12345678,

3. Hover over profile button

4. Click My profile

5. Click Dashboard

6. Navigate to My Promotions

7. Click on:

View all,

More Info (for all the available promotions)

**Expected result**

View all link displays all available promotions.

More Info displays additional info/graphics regarding the current promotions.

**Actual result**

View all link redirects to <https://secret-tester.bitstarz.com/play-safe> instead

More Info displays additional info/graphics regarding the current promotions except for Jackpotz Mania where nothing is displayed on Click.

**Notes**

Video attached.

|  |  |
| --- | --- |
| ID number | DA-004 |
| Name | Dashboard/My Profile – Language mismatch |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Incorrectly translated words |
| Screenshot | Ch-profile  ch-dashboard  jp-profile  jp-dashboard  pt-profile  pt-dashboard  ru-profile  ru-dashboard |
| Platform | Windows |
| Operating System | Windows 10 Pro 22H2 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit) |
| Severity | Low |
| Priority | Low |

**Description**

Getting Started, Jackpotz Mania, Gender not translated to Chinese

Getting Started, Jackpotz Mania, Gender not translated to Japanese

Dashboard, Getting Started, Jackpotz Mania, Your Email, Gender not translated to Portuguese

Getting Started, level up, Jackpotz Mania not translated to Russian

**Steps to reproduce**

1. Set the VPN to a German server, Go to: <https://secret-tester.bitstarz.com/>

2. Login with account:

email: [uros.let10@proton.me](mailto:uros.let10@proton.me)

password: 12345678,

3. Change language to CH

3. Hover over profile button

4. Click My profile, observe

5. Click Dashboard, observe

6. Return to Step 3, change language in the following order: JP, PT, RU, continue from Step 3

**Expected result**

All content/text is in the selected language.

**Actual result**

Getting Started, Gender is often not translated. Additional words not translated.

**Notes**

Images available in Dashboard Media Content Folder. Jackpotz Mania may not need translation, included to cover all possible errors.

|  |  |
| --- | --- |
| ID number | DA-005 |
| Name | Dashboard - My Promotions – Broken Promo links Mobile Device |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Slot Wars More Info button within My Promotions is active but does not have an action, View All button redirects to incorrect page |
| Screenshot |  |
| Platform | Android/iOS |
| Operating System | Oxygen OS 12/iOS 17.4.1 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit)/Safari |
| Severity | Medium |
| Priority | Medium |

**Description**

Slot Wars‘s More Info button within My Promotions is active but does not have an action, View All button redirects to incorrect page

**Steps to reproduce**

1. Set the VPN to a German server, Go to: <https://secret-tester.bitstarz.com/>

2. on an Android device, Login with account:

email: [uros.let10@proton.me](mailto:uros.let10@proton.me)

password: 12345678,

3. Hover over profile button

4. Click My profile

5. Click Dashboard

6. Navigate to My Promotions

7. Click on:

View all,

More Info (for all the available promotions)

**Expected result**

View all link displays all available promotions.

More Info displays additional info/graphics regarding the current promotions.

**Actual result**

View all link redirects to <https://secret-tester.bitstarz.com/play-safe> instead

More Info displays additional info/graphics regarding the current promotions except for Slot Wars More info where nothing is displayed on Click.

**Notes**

Video attached.

|  |  |
| --- | --- |
| ID number | DA-006 |
| Name | Dashboard – Getting Started – Accent Colors incorrect on Mobile Device |
| Reporter | Uros Letic |
| Submit Date | 07/04/2024 |
| Summary | Checklist Accent Colors are incorrect |
| Screenshot | DA006 - Getting Started Checklist Accent Colors |
| Platform | Android/iOS |
| Operating System | Oxygen OS 12/iOS 17.4.1 |
| Browser | Chrome Version 123.0.6312.106 (Official Build) (64-bit)/Safari |
| Severity | Low |
| Priority | Low |

**Description**

Check list items are blue color instead of green.

**Steps to reproduce**

1. Set the VPN to a German server, Go to: <https://secret-tester.bitstarz.com/>

2. on an Android/iOS device, Login with account:

email: [uros.let10@proton.me](mailto:uros.let10@proton.me)

password: 12345678,

3. Hover over profile button

4. Click My profile

5. Click Dashboard

6. Navigate to Getting Started

7. Observe the checklist

**Expected result**

Checklist items are green color

**Actual result**

Checklist items are blue color

**Notes**

Image attached, Issue appears on both iOS and Android devices.